

048: Certified Regulation Managerial Specialist - 24.0 CEUs

CEU: 24.0 **Duration:** 50hours 50minutes **Tuition:** $10,000



Teachers:

- Nelson Ilodigwe PhD. (Dr. Ilodigwe holds a B.A. in Political Science and an M.P.A. in Public Administration from Texas Southern University, and a Ph.D. in Management and Organizations from the University of California, Los Angeles (UCLA).)

Course Topics:

- Managers & Leaders

Program Locations & Dates:

- Houston, TX USA

Program Tags:

- Leadership

- Course Info
- Course Content
- More

About Course

Professional credentials assure customers, organizations leadership and business associations, that they are working with people who are knowledgeable and possess current competencies in their respective industries. Participants will receive a "stamp of excellence" which represents their ability, aptitude and distinction among their peers.

The Certified Regulation Managerial Specialist Program was designed to enhance the knowledge, professionalism, industry standing and effectiveness of mid and senior-level regulation managers interested in improving their management communications, leadership skills and overall value to the public and communities they serve. The core competencies, knowledge gained and demonstrated understanding of the information will prepare regulation managers for success in all government regulated industries as well as lead to increased confidence by the regulation managers and the regulatory agencies they support.

Benefits for Participants

- Opportunity to receive valuable training in a quality learning environment
- Develop lifelong learning habits and a wide range of skills making them more marketable
- Obtain recognition for their achievements, talent, and hard work
- Provides a building block for those who wish to advance their education and professional development

Benefits for Employers

- Helps to build a more talented staff
- Aids in employee motivation and creating a positive and professional workplace
- Helps to identify those employees that want to succeed and aids in successful planning

Course Requirements

Minimum 5 years experience in regulatory management or related field / Proficiency in English / Access to computer with internet / Commitment to complete all assignments and presentations / Background in public sector or regulated industry

Course Material

Regulation Management Workbook / STARR Method Case Studies / Leadership Assessment Toolkit / Regulatory Compliance Handbook / Digital Learning Portal Access / Presentation Templates / 360-Degree Leadership Assessment Tools / Risk Management Frameworks

Target Audience

Directors and Senior Level Managers in Utility Management / Managers of Regulatory Agencies and Commissions / Executives and Policy makers in Human Resources and Capital Management / Directors and Managers of Training and Development in Utility Management / Directors and Managers of Strategic Planning and Contract Management / Industry Leaders in Utility firms, Consumer groups and government / Regulatory Compliance Officers / Public Sector Administration Leaders

Course Objective

The objective of this course is to enable regulation management professionals to effectively understand management theories and related management competencies, implement best practices in HR management, overcome governance issues, manage ethical issues and anticipate disruptive change while working towards the creation of transformational change in order to influence the future of the organizations, companies, and communities impacted by industries which they regulate.

What Will You Learn?

- Apply leadership theories in regulatory environments using self-assessment tools
- Implement global HR best practices and strategic planning methodologies
- Utilize the STARR method for complex regulatory decision-making
- Manage regulatory relationships and risk assessment frameworks
- Assess leadership competencies using 360-degree feedback tools
- Navigate IT implications and rulemaking in regulated industries

Certification

Participants who successfully complete all course modules, case studies, and the final oral presentation will receive the Certified Regulation Managerial Specialist (CRMS) certification. This credential represents a "stamp of excellence" demonstrating advanced competency in regulatory leadership and management.

Course Content

Module 1: Leader's Role & Self-Assessment
Leadership competencies and self-assessment exercises

- **Introduction: Leader's Role in Regulatory Environment**

  2 hours

- **Experiential Exercises: Leadership Work-Styles Assessment**

  3 hours

Module 2: Management Theories & Emotional Intelligence
Management theories and EI self-assessment

Module 3: Strategic Planning & HR Management
Strategic decision-making and global HR practices

Module 4: Regulatory Relationship Management
STARR method and regulatory relationship frameworks

Module 5: Risk Management & Competition
Risk assessment and competitive threat management

Module 6: IT & Leadership Assessment
Technology implications and final competency evaluation

Prerequisites (Choose Two)

- Call Center Management: Customer Service and Workforce Operation Certificate
- Cost of Service Studies and Rate Design: Effective Implementation and Monitoring
- Essential Management Competencies for Regulation Managers
- Economics of Regulation
- Regulatory Challenges & Opportunities of Value-Added Service
- Regulating and Monitoring Public-Private Partnership
- Global Management, Leadership and Risk Assessment Strategies
- Entrepreneurial techniques for Managing Government organizations and State-owned Enterprises
- Global Best Practices in Managerial Excellence
- Effective Leadership and Communications Management in Public Sector
- Business Essentials for Utility Engineers: Understanding and Influencing Finance and Decision-Making
- Strategic Thinking, Planning and risk Management in the Public Sector
- ICT Governance: Building Capacity and Sustainability
- International Best Practices in Project Planning, Monitoring and Evaluation
- Human Capital Management Challenges and Corporate Sustainability Techniques
- Best Practices in Contract Management and Compliance
- Best Practices for Regulation, Security and Effective Management of Mobile Money in Developing Countries
- Key techniques for Utility Regulators
- International Best Practices in Managing Mobile Number Portability (MNP)
- Essential Trends for Universal Service Provision Fund (USPF) Projects
- Best Practices in Monitoring and Evaluating of Development Assistance Projects: New Techniques for Independent Monitors and NGOs

© Americas Empowerment Institute (AEMPIN) - 2026