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046: Certified Telecoms Managerial Specialist - 24.0 CEUs

CEU: 24.0 **Duration:** 50hours 40minutes **Tuition:** $10,000

Course Banner

Teachers:

- Ambrose Okorie (PhD, PMP, IT Project Management)

Course Topics:

- Managers & Leaders

Program Locations & Dates:

- Houston, TX USA

Program Tags:

- Telecommunication

Professional Recognition

Professional credentials assure customers, organizations leadership and business associations, that they are working with people who are knowledgeable and possess current competencies in their respective industries.

Participants will receive a "stamp of excellence" which represents their ability, aptitude and distinction among their peers.

Benefits for Participants

- Opportunity to receive valuable training in a quality learning environment
- Develop lifelong learning habits and a wide range of skills making them more Marketable
- Obtain recognition for their achievements, talent and hard work
- Provides a building block for those who wish to advance their education and professional development

Benefits for Employers

- Helps to build a more talented staff
- Aids in employee motivation and creating a positive and professional work environment
- Helps to identify those employees that want to succeed and aids in succession planning

Target Audience

- Telecommunications managers and personnel involved in telecoms regulation and policy-making
- Telecommunications senior official in any department
- Looking to complement their skill-set by gaining a good understanding of telecommunications regulation

Overview

The Certified Telecoms Managerial Specialist Program was designed to transform participants into subject matter experts in the field of Telecommunications by further developing the core knowledge, skills and abilities that telecommunications professionals require.

Our goal is to use knowledge management and global best practices to give industry leaders, managers, and government officials that are responsible for the telecommunications process, the confidence to direct teams to achieve the organization's business goals through use of key telecoms concepts, principles and policies to which ICT authorities are expected to adhere.

We will do this by bringing forth various issues that dominate telecommunications, as we identify the potential challenges, evaluate various telecommunications processes, and recommend strategic techniques and tactical methods, that are internationally accepted standards and procedures.

Course Objective

The objective of this course is to enable telecommunications professionals to effectively understand and overcome governance issues, manage ethical issues and anticipate disruptive change while working towards the creation of transformational change in order to influence the future of the organizations, companies and communities in today's telecommunications environments.

It focuses on fourteen telecommunications best practices which offer a proven methodology that enables effective telecommunications management. The course includes discussion and analysis of the key issues and tools available to ensure a fair and equitable telecom environment.

Objectives

- Obtain a sound understanding of the global and competitive telecommunications environment and its impact on the activities of a regulator
- Understand the key principles of regulation including competition policy and licensing and the role and responsibilities of the regulator in these areas
- Understand the role and responsibilities of the regulator with respect to interconnection and tariffs
- The regulatory issues represented by scarce resources including numbering and spectrum management
- Understand important dispute resolution mechanisms and the role of the regulator in settling disputes
- Gain an understanding of the tools available to deal with the regulatory challenges of today's world
- Overall our objective is to ensure participants gain an educational advantage and a greater satisfaction through increased learning in acquiring a more professional approach to their work

Certified Telecoms Managerial Specialist

Houston, Texas USA
CEUs: 24.0
"The Certified Telecoms Managerial Specialist Program offers comprehensive training in telecommunications management, regulation, and strategic planning. With 24.0 CEUs, this certification represents the highest standard in telecoms professional development."

Course Outline

The Certified Telecoms Managerial Specialist Course Outline Includes the Following topics:

- Overall Picture of the Global and Competitive Telecommunications Environment
- Regulation
    »» Experiential Exercise: The Regulatory Strategy Checklist
- The Regulator
- Competition policy and Safeguards Price Regulations
- Licenses

»» Experiential Exercise: Review and Discussions: Typical Steps in a Competitive Licensing Process
- Network Access and Interconnections
- Local Loop Unbundling (LLU)
- Voice Over Internet Protocol (VoIP)
- Cost and Cost Modelling
- Order Management Process and Resource Required
- Protecting Consumers
    »» Experiential Exercise: Comprehensive Planning Approach: The three Phase Customer Experience Improvement Framework
- Management Competencies: Staffing and Training
- Universal Service and Universal Access
- Next Generation Network Policy and Regulation
- Oral Presentation
- Developing a Telecommunication Strategic Plan

Course Requirements

This Course requires Two (2) prerequisites to be chosen from the following:

- Call Centre Management: Customer Service and Workforce Operations Certificate
- Strategic Fundamentals of Telecommunications
- Strategic Operational Strategies for Telecom Executives
- Telecoms Code of Practice Regulators
- Next Generation Networks
- Global Telecoms Outlook 2020
- Telecoms Officers Competency Building and Sustainability Techniques
- Next Generation Challenges & Opportunities for Telecoms Officers Skills Development
- Regulatory Compliance Monitoring and Enforcement in Telecoms
- New Trends in ICT Consumer Education, Protection, Responsibility, Stakeholder Rights and Conflict Resolution
- Human Capital Management challenges and Corporate Sustainability Techniques
- Emerging Trends in Telecommunications
- Economics of Regulation
- Regulating Telecoms Quality of Service: Planning, Compliance, Monitoring and Enforcement
- Effective Leadership and Communications Management in Public Sector
- Regulatory Challenges and Opportunities of Value-Added Service
- Global Best Practices of Auditing Telecommunications Companies
- Effective Project Management in Telecommunications
- Global Management, Leadership and Risk Assessment Strategies
- Effective Leadership and Communications Management in Public sector
- Entrepreneurial Techniques for Managing Government Organizations and State-Owned Enterprises
- Global Best Practices in Managerial Excellence
- Regulating and Monitoring Public-Private Partnership
- Strategic Thinking, Planning and Risk Management in the Public Sector
- ICT Governance: Building Capacity and Sustainability

Additional Topics Covered

- Effective Techniques for the Performance Management Process (PMP)
- International Best Practices in Project Planning, Monitoring, and Evaluation
- Human Capital Management Challenges and Corporate Sustainability Techniques
- Business Essentials for Utility Engineers: Understanding and Influencing Finance Decision-Making
- Emerging Telecoms Regulations Essentials
- Best Practices for Regulation, Security and Effective Management of Mobile Money in Developing Countries
- International Best Practices in Managing Mobile Number Portability (MNP)
- Global Trends in Competition and Pricing Issues in Telecommunications
- Next Generation Challenges & Opportunities for Telecoms Officers Skills Development
- Essential Trends for Universal Service Provision Fund (USPF) Projects
- Best Practices in Monitoring and Evaluating of Development Assistance Projects: New Techniques for Independent Monitors and NGOs

Certification & Professional Development

The Certified Telecoms Managerial Specialist designation represents the highest standard of professional achievement in telecommunications management. Graduates receive formal certification, 24.0 Continuing Education Units (CEUs), and recognition as subject matter experts equipped with the knowledge and skills to navigate complex regulatory environments, implement strategic telecommunications plans, and lead teams effectively in today's dynamic telecom industry.

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